CORPORATE PRESENTATION





SUMMARY



Our mission and vision

Our values

4



Our figures

4

5





Organisation chart



Areas of Activity

Defence and Security Space Transport Public Administration ICT Energy





Ingeniería de Sistemas para la Defensa de España, S.A, S.M.E., M.P.



Nature of Isdefe

4

15



Innovation

14



A.1.8.8 .

Corporate Social Responsibility Quality and the Environment



Entities and organisations to which we provide our services Spanish Administration International Public Organisations 16



ISDEFE: OUR MISSION AND VISION

Ingeniería de Sistemas para la Defensa de España (Isdefe) is a stateowned public company created in 1985 and owned by the Ministry of Defence. We are the in-house technical service provider of reference in defence and security for the Spanish Administration.

Mission

To support the Ministry of Defence, Public Administrations and international institutions in areas of technological and strategic interest through the highest quality consulting and engineering services, as well as in the management, technical operation and maintenance of space communication complexes.

Vision

To advance as a leading consultancy and multidisciplinary engineering company by developing innovative and high quality projects and services that are financially and socially profitable.

Our values

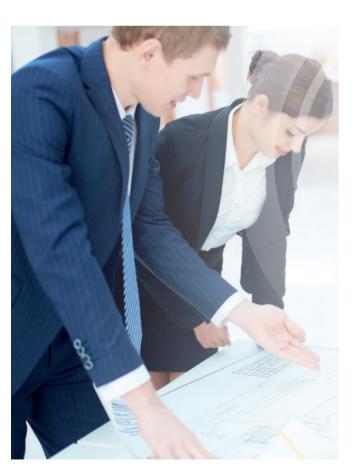
Independence: We set ourselves apart by always defending the Public Administration's interests beyond any industrial, commercial or financial concerns.

Overview: We are a multidisciplinary organisation with a wide range of professionals who, as a whole, offer comprehensive coverage in the provision of their services.

Proactivity: We anticipate needs and provide innovative solutions.

Commitment: We are committed to the entities we work for, to our organisation and to the rest of society through a work methodology based on ethics and professionalism.

Experience and Know-how: Our activity relies on providing the knowledge gained over more than 30 years of rendering services and offering efficient solutions.



Nature of Isdefe

We are the in-house technical service provider of reference in defence and security for the Spanish Administration

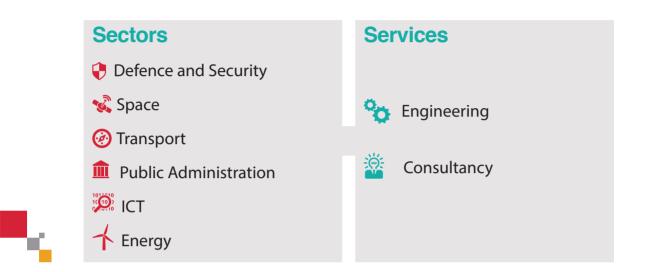
Our status as a public in-house technical service provider enables us to deliver the services requested by the Ministry of Defence, the Interior Ministry and the rest of the Spanish Administration.

We also make our knowledge and experience available to the administrations of allied nations and to international public organisations, which allows us to maintain a presence on defence and security initiatives of interest and to enhance our activity as an inhouse technical service provider. As a state-owned company, we are not profit driven beyond ensuring our own sustainability.

Isdefe

ACTIVITY SECTORS AND SERVICES

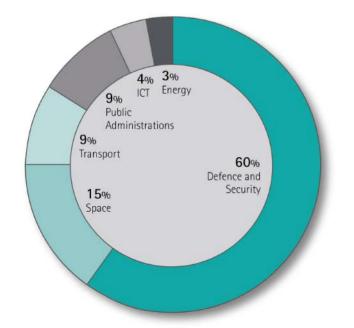
We provide engineering and consulting services in the following areas of activity:





Our Figures

The best team. We have over thirty years of experience and background in public sector service behind us. At Isdefe we have a multidisciplinary team of highly qualified professionals who are driven to excellence, committed to the organisation and to the Administration. Our main asset is our knowledge, which is why we devote considerable efforts in continuous training programmes for our personnel.



ISDEFE IN FIGURES, 2020

Accounts and Balance

Turnover	153 million

Human capital

Human resources	1.622
Qualified techincal personnel	87%
Average experience	18 years
Average age	45 years
Men/Women	63 / 37 (%)







Defence and Security

Isdefe was created for the purpose of satisfying the demand to define the technological needs of advanced Ministry of Defence programmes. Over our history we have developed new areas of knowledge and specialised services. We have also expanded our activity to include the Interior Ministry and international organisations like NATO (North Atlantic Treaty Organization), EDA (European Defence Agency) and Frontex (European Border and Coast Guard Agency).

Areas of Activity

- Defence Planning
- Command and Control Networks and Systems
- Platform Acquisition and Maintenance
 Programmes
- Technology Centres
- Logistics and Supply Chain Systems
- Intelligence and Electronic Warfare Systems

- Security for Information Systems and Critical
 Infrastructure
- Strategic Infrastructure
- Border Surveillance and Control Systems
- Technology and Industrial Management
- Crisis and Emergency Management Systems







8



We provide support activities for space and other areas like communications, satellite navigation, Earth observation and space situational awareness (SSA) for the Spanish administration, the European Commission and several international space agencies.

We also manage, operate and maintain space communications centres and complexes in Spain for the National Institute for Aerospace Technology (INTA), the European Space Agency (ESA) and the National Aeronautics and Space Administration (NASA).

Areas of Activity

- Space Stations and Infrastructure
- Satellite Applications



Isdefe supports the implementation of new Galileo services, the European Union's satellite navigation programme









Transport

Isdefe helps organisations responsible for regulating, overseeing and providing transport-related services to obtain new technological capabilities, improve safety and optimise operating procedures. We provide consulting services for systems that support traffic management, technical assistance to national regulatory and oversight authorities, operational safety services and audits. Isdefe supports service providers like ENAIRE (air navigation) and AENA (airports), regulators and authorities like the DGAC (Civil Aviation General Directorate) and AESA (Spanish Aviation Safety and Security Agency), and it cooperates with other international organisations like the European Commission, Eurocontrol, SESAR (Single European Sky ATM Research) and EASA (European Aviation Safety Agency). Our experience in this field has helped us to expand our services into other modes of transport.

Areas of Activity

- Traffic Management
- Transport Centres
- Advanced Concepts

Paving the way for ATM and modernising Spain's network of airports since 1985

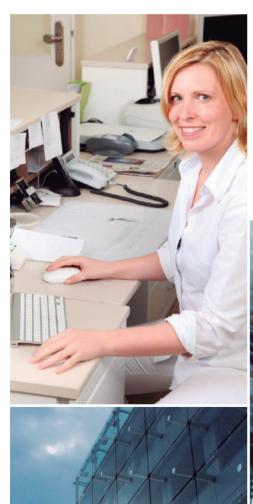




10

Public Administration

As a result of the strategic planning and management needs of the Spanish Administration, we have developed specialised technical and consulting services intended to improve and modernise the public Administration so as to increase their capabilities, efficiency and sustainability to better meet the demands of the public. In doing so, we offer a comprehensive view of the planning, organisation, implementation and monitoring of new processes to various ministries, state agencies and other bodies.



Areas of Activity

- Improving and Modernising Public Administrations
- Market Regulation and Oversight

Supporting the modernisation of the public Administration through the integrated vision we bring to each project





In the area of Information and Communication Technologies (ICT), we have a long track record of providing engineering and consulting services so as to define public digital and e-admin services, to plan and manage the radio spectrum, to manage the digital dividend and to breach the digital divide. In this area, our teams support the Ministry of the Economy and Business's Secretary of State for Digital Advancement (SEAD), as well as other bodies responsible for regulating and overseeing ICT services.

Areas of Activity

- Radio Spectrum
- Communication Networks and Systems



Providing knowledge for the development of the Information Society





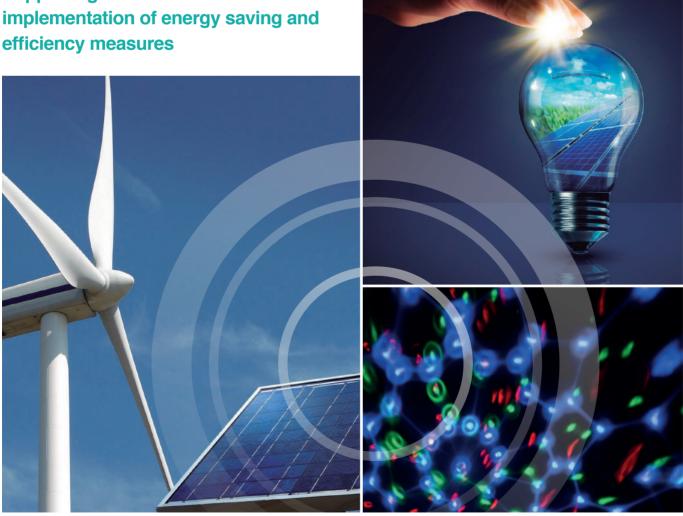
Energy

We provide technical support to the Administration in its main policy execution plans and programmes in the area of energy diversification and efficiency. Isdefe's activities in this area involve the application and development of the concept of Energy Security, as defined in the National Energy Security Strategy, in collaboration with various Ministries and the IDAE (Institute for Energy Diversification and Savings). We provide consulting services to determine scenarios to guarantee energy supply, analyse vulnerabilities and threats, diversify resources and secure operating facilities and networks.

Areas of Activity

• Energy Diversity and Efficiency

Supporting the Administration in its



INNOVATION

Innovationisessential tooffering valuable solutions that satisfy the needs of the entities and organisations in strategic areas, and particularly in Defence and Security, that we serve. As we strive to constantly improve, we make considerable investments in R&D projects and activities in an effort to improve the technological soundness, competitive ness and impetus of the innovative solutions we provide to meet the needs of the Administration. We regard R&D as a medium-term investment whose functionistog enerate value and drive our organisation's development.

AnotherareaofinnovationisthelsdefeHorizonsNetwork, designedtobeatechnologyforesightandmanagement toolintendedtoidentifyandanalysetheAdministration future challenges. Isdefe and several university research groups comprise the Network, which is coordinated throughvariouspublicorganisations. The activities of the Horizons Network align with our own strategic areas of activity: defence and security, cybersecurity, space, air trafficmanagement, PublicAdministrationmanagement and finances, and systems engineering.



In Isdefe we believe innovation is an engine for change and that our success is a result of our commitment to R&D



Isdefe

CORPORATE SOCIAL RESPONSIBILITY

So as to promote transparent and socially responsible management, our corporate policies, procedures and activities conform to our Corporate Social Responsibility criteria. We endorse the United Nations Global Compact, and our Code of Ethics, based on the principles of integrity, professionalism and respect, which provides behaviour quidelines for Isdefe employees.



OD ENAC

113

- IONet

QUALITY AND THE ENVIRONMENT

In response to the commitments of quality and excellence in our services, and to respect the environment, Isdefe has Quality Management and Environmental Management Systems that have received the following certifications:

Quality Management:

- UNE-EN ISO 9001:2015 (ER-0929/1998), from AENOR.
- ISO 9001:2015, from IQNET
- PECAL/AQAP 2110 (EXP. Nº-0077/03/01/01), from the Ministry of Defence.

Environmental Management:

- UNE-EN ISO 14001 (GA2007/0113), from AENOR
- ISO 14001:2015, from IQNET





144

- TONet

1114

ENTITIES AND ORGANISATIONS TO WHICH WE PROVIDE OUR SERVICES

The Public Administration

×.







ENTITIES AND ORGANISATIONS TO WHICH WE PROVIDE OUR SERVICES

Other International Organisations

Ľ.









Isdefe

Ingeniería de Sistemas para la Defensa de España S.A, S.M.E, M.P.

Beatriz de Bobadilla 3, 28040 Madrid, Spain

Telephone: +34 91 411 50 11 Fax: +34 91 411 47 03

> marketing@isdefe.es www.isdefe.es